The Course

This qualification is designed to flexibly reflect senior management and/or sales and service job roles with team and business result responsibilities in banking or other deposit taking institutions’ customer contact centres or retail financial services environments.

Course Structure

The Advanced Diploma of Banking Services Management will be offered as Full-time study. It is to be delivered over 52 teaching weeks (including 12 weeks of holidays) of full time study – 20 hours per week of scheduled class time each week.

Students who withdraw early from the course will receive a statement of attainment for the units they have completed.

Mode of Study and Assessment

This program is delivered entirely at the college campus. It consists of class room based face-to-face training led by theory classes; practical sessions involving small groups and individual activities and all units are delivered as standalone units.

Assessment will be a Learning and Assessment pathway.

Participants will be advised of the assessment requirements at the beginning of each unit.

Assessment will usually commence in the session following delivery and practice. As this is a competency based program, assessment continues throughout the program until the participant either achieves competency in the assessment tasks or a further training need is identified and addressed.

The assessment process may include theory, projects and practical assessments.

Each unit has an individual assessment tool and mapping document developed, which:

- Outlines the assessment methods
- Provides instructions for the assessor
- Provides instructions for the students
- Is mapped to the unit of competency through a separate mapping document
- Ensures assessment is summative

Formative assessment is provided throughout the course in terms of practice. This is achieved through using the tasks outlined in the learners’ resources as practice. These tasks are separate to the summative assessment process that concludes each unit of competency.

Recognition of Prior Learning

The College offers RPL/Mutual Recognition/Credit Transfer to all students to acknowledge current competencies.

RPL is based on whether the applicant's experiences and/qualifications meet competencies. This learning could be in the form of informal or formal training and education, life or work experiences.

RPL COST: $250 per unit

Mutual Recognition is the automatic recognition of current units of competencies measured against the relevant training package.

Credit Transfer assesses the initial course or subject that an individual is using to claim access to, or the award of credit in, a destination course.

Danford College recognises AQF qualifications and Statements of Attainment issued by any other Registered Training Organisation in Australia. Students may request credit for a whole unit or course/program based on study in a unit or course/program at another institution that is within the same Training Package. Suitable documentation such as a Statement of Attainment must be provided when applying for Credit Transfer or National Recognition.
Tuition Fees: Cost for this course is $9000 (GST not applicable) plus additional $500 material fee.